

## APPENDIX: NAPAS INSTANT FUND TRANSFER 24/7 USER GUIDE

### 1. Login

To login service, please access the following address:

<https://ebanking.indovinabank.com.vn> or access IVB's website:

<http://www.indovinabank.com.vn> and login INTERNET BANKING. After access successfully Internet-Banking you will see the box below:



**Username** is your CIF number issued by IVB (7 first digits of account number.)

### 2. Password

Password is the first time password granted by IVB when you successfully register Internet-Banking service. This password will be sent to the registered email. Password is only used for first time login and must be changed for the next login.

To use Internet-Banking in Vietnamese interface, please choose Vietnamese at **Language** option.

#### 2.1 Change Password

To change current password, do as following:

- Choose *Change Password* on the left menu.
- Enter your old password on *Old password* box. Enter your new password on *new password* box and *confirm password* on *confirm password* box.
- Choose *Change*.

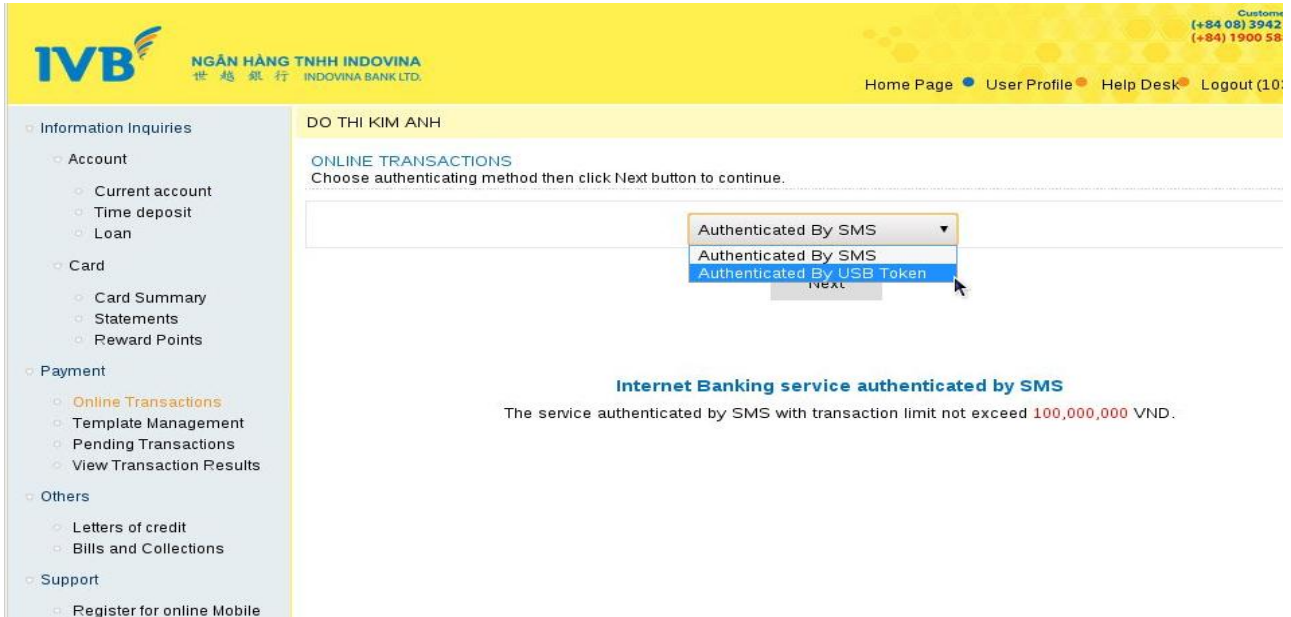
#### 2.2 Reissue Password:

In case you forget your password, IVB will reissue new password as follow:

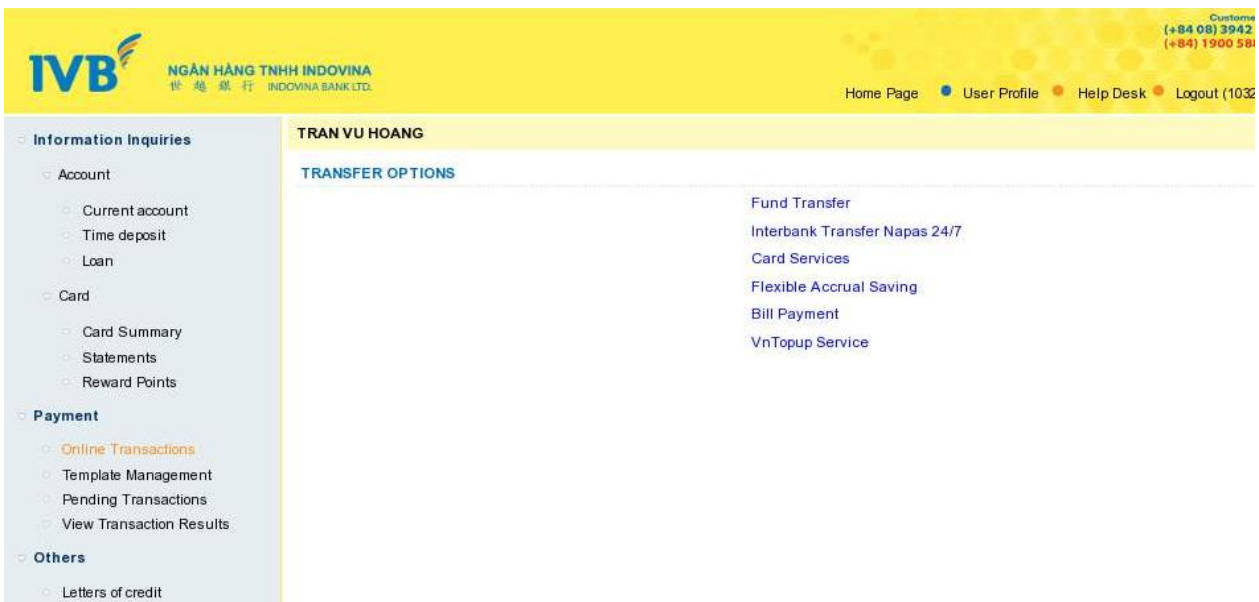
- Contact IVB's Business Center, Branch/ Transaction office where you have registered Internet Banking service.
- Providing personal information: name, date of birth, ID no.
- IVB will send password to your registered email.

### 3. Make Transaction:

- After login successfully, the screen will display these functions: Information Inquiry, Payment, Others , Support
- In order to make transaction, choose Payment---> Online Transactions --- > Authenticated by SMS/Token---> Next

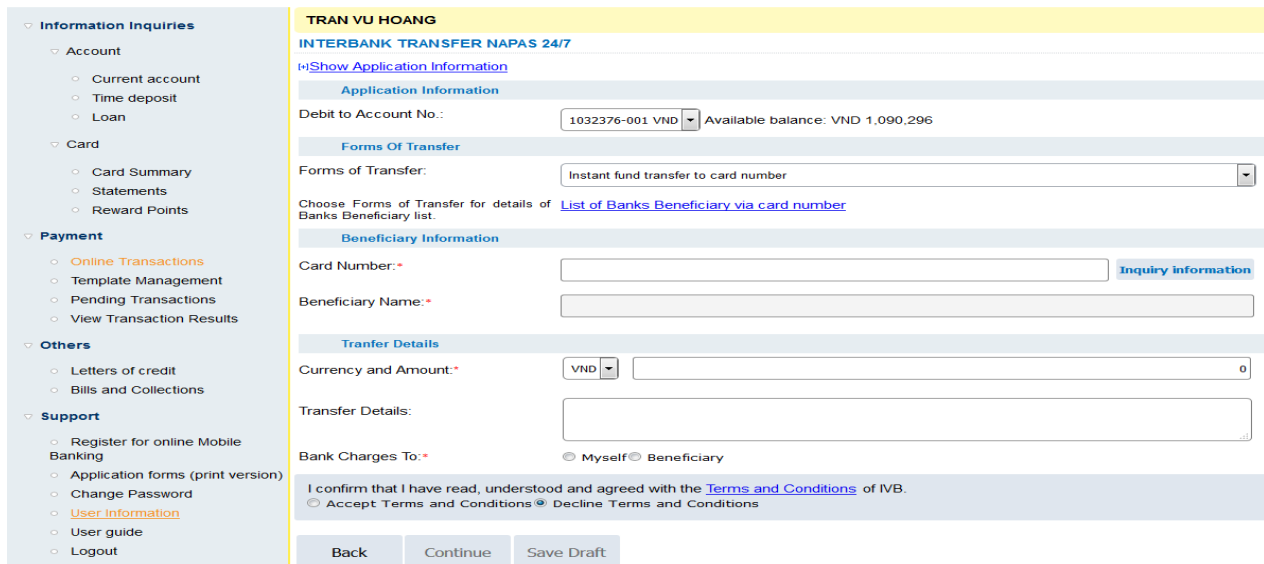


- Choose Interbank Transfer Napas 24/7



### 3.1 INSTANT FUND TRANSFER TO CARD NUMBER: including ATM card, Visa Debit card, Visa Credit Card, Visa Prepaid Card.

- Choose Forms of Transfer : choose instant fund transfer to card number --- > Inquiry Information



**TRAN VU HOANG**  
INTERBANK TRANSFER NAPAS 24/7  
[Show Application Information](#)

**Application Information**

Debit to Account No.: 1032376-001 VND Available balance: VND 1,090,296

**Forms Of Transfer**

Forms of Transfer: Instant fund transfer to card number

Choose Forms of Transfer for details of Banks Beneficiary list. [List of Banks Beneficiary via card number](#)

**Beneficiary Information**

Card Number: \*  [Inquiry information](#)

Beneficiary Name: \*

**Transfer Details**

Currency and Amount: \* VND

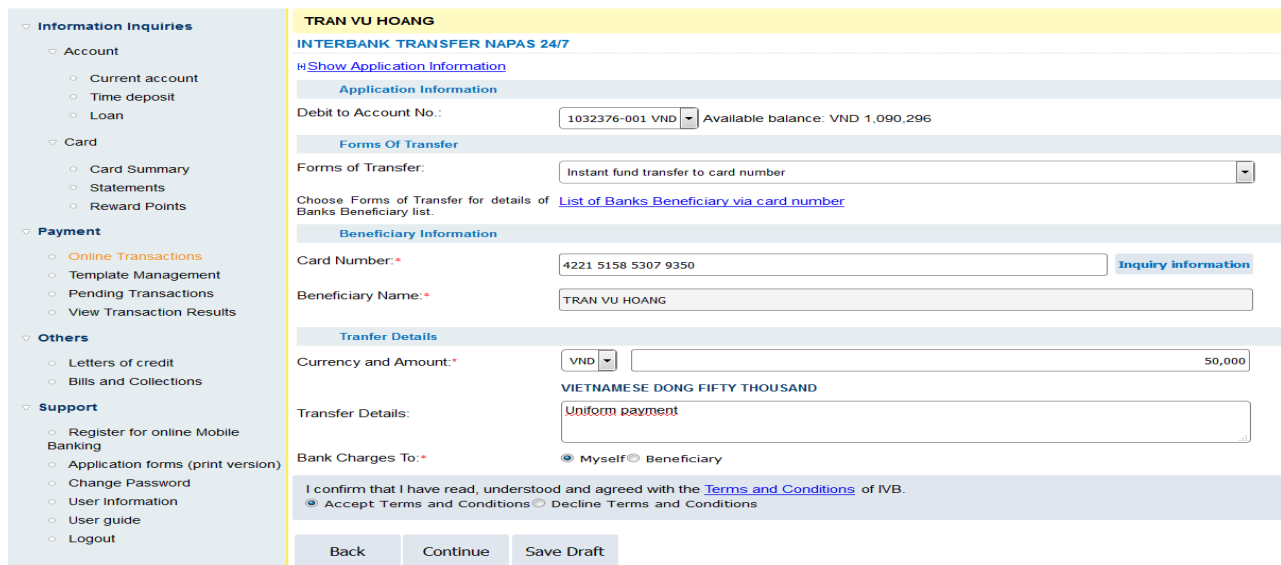
Transfer Details:

Bank Charges To: \*  Myself  Beneficiary

I confirm that I have read, understood and agreed with the [Terms and Conditions](#) of IVB.  
 Accept Terms and Conditions  Decline Terms and Conditions

[Back](#) [Continue](#) [Save Draft](#)

- After the system displays the correct beneficiary name, input Currency and Amount ---> Transfer Details --- > choose who will be charges at *Bank Charges to* --- > Accept Terms and Conditions



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**Forms Of Transfer**

Forms of Transfer: Instant fund transfer to card number

Choose Forms of Transfer for details of Banks Beneficiary list. [List of Banks Beneficiary via card number](#)

**Beneficiary Information**

Card Number: \* 4221 5158 5307 9350 [Inquiry information](#)

Beneficiary Name: \* TRAN VU HOANG

**Transfer Details**

Currency and Amount: \* VND

VIETNAMESE DONG FIFTY THOUSAND

Transfer Details:

Bank Charges To: \*  Myself  Beneficiary

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- Input confirm code from SMS --- > Continue

- ▼ Information Inquiries
  - ▼ Account
    - Current account
    - Time deposit
    - Loan
  - ▼ Card
    - Card Summary
    - Statements
    - Reward Points
  - ▼ Payment
    - Online Transactions
    - Template Management
    - Pending Transactions
    - View Transaction Results
  - ▼ Others
    - Letters of credit
    - Bills and Collections
  - ▼ Support
    - Register for online Mobile Banking
    - Application forms (print version)
    - Change Password
    - User Information
    - User guide
    - Logout

**TRAN VU HOANG**

**CONFIRM YOUR TRANSACTION**

Input code OTP from SMS and click Continue to confirm this transaction.

Name:	TRAN VU HOANG
Debit to Account No.:	1032376-001
Currency and Amount:	<b>VND50,000</b>
Amount in Words:	VIETNAMESE DONG FIFTY THOUSAND
Beneficiary Name:	TRAN VU HOANG
Beneficiary Account:	4221 5158 5307 9350
Payment Details:	UNIFORM PAYMENT

Input confirm code from SMS:

Back
Continue

- Successful Transaction

- ▼ Information Inquiries
  - ▼ Account
    - Current account
    - Time deposit
    - Loan
  - ▼ Card
    - Card Summary
    - Statements
    - Reward Points
  - ▼ Payment
    - Online Transactions
    - Template Management
    - Pending Transactions
    - View Transaction Results
  - ▼ Others
    - Letters of credit
    - Bills and Collections
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**TRAN VU HOANG**

**TRANSACTION RESULT**

Name:	TRAN VU HOANG
Debit to Account No.:	1032376-001
Currency and Amount:	<b>VND50,000</b>
Amount in Words:	VIETNAMESE DONG FIFTY THOUSAND
Beneficiary Name:	TRAN VU HOANG
Beneficiary Account:	4221 5158 5307 9350
Payment Details:	UNIFORM PAYMENT

**YOUR TRANSACTION WITH REF NO. 16315.1032376.002 IS SENT TO OUR BANK SUCCESSFULLY AND BEING PROCESSED.**

Please follow the path "View Transaction Results" to print your successful TRANSFER APPLICATION.

Save this as template for next transactions? Save

Continue

### 3.2. INSTANT FUND TRANSFER TO ACCOUNT NUMBER:

- Choose instant fund transfer to account

**Information Inquiries**

- Account
  - Current account
  - Time deposit
  - Loan
- Card
  - Card Summary
  - Statements
  - Reward Points
- Payment
  - Online Transactions
  - Template Management
  - Pending Transactions
  - View Transaction Results
- Others
  - Letters of credit
  - Bills and Collections
- Support
  - Register for online Mobile Banking
  - Application forms (print version)
  - Change Password
  - User Information
  - User guide
  - Logout

**TRAN VU HOANG**

**INTERBANK TRANSFER NAPAS 24/7**

[+Show Application Information](#)

**Application Information**

Debit to Account No.:  Available balance: VND 1,090,296

**Forms Of Transfer**

Forms of Transfer:

Choose Forms of Transfer for details of [List of Banks Beneficiary via account number](#)

**Beneficiary Information**

Account Number:

Beneficiary Bank:  [Inquiry information](#)

Beneficiary Name:

**Transfer Details**

Currency and Amount:

Transfer Details:

Bank Charges To:  Myself  Beneficiary

I confirm that I have read, understood and agreed with the [Terms and Conditions](#) of IVB.  
 Accept Terms and Conditions  Decline Terms and Conditions

- Input Account number, Beneficiary Bank --- > Inquiry Information

**Information Inquiries**

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  - Loan
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  - Card Summary
  - Statements
  - Reward Points
- Payment
  - Online Transactions
  - Template Management
  - Pending Transactions
  - View Transaction Results
- Others
  - Letters of credit
  - Bills and Collections
- Support
  - Register for online Mobile Banking
  - Application forms (print version)
  - Change Password
  - User Information
  - User guide
  - Logout

**TRAN VU HOANG**

**INTERBANK TRANSFER NAPAS 24/7**

[+Show Application Information](#)

**Application Information**

Debit to Account No.:  Available balance: VND 990,296

**Forms Of Transfer**

Forms of Transfer:

Choose Forms of Transfer for details of [List of Banks Beneficiary via account number](#)

**Beneficiary Information**

Account Number:

Beneficiary Bank:  [Inquiry information](#)

Beneficiary Name:

**Transfer Details**

Currency and Amount:

Transfer Details:

Bank Charges To:  Myself  Beneficiary

I confirm that I have read, understood and agreed with the [Terms and Conditions](#) of IVB.  
 Accept Terms and Conditions  Decline Terms and Conditions

- After checking the correct beneficiary name , input Current and Amount ---> Transfer Details --- > choose who will be charges at *Bank Charges to* --- > Accept Terms and Conditions--- > Continue

- Information Inquiries
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    - Statements
    - Reward Points
- Payment
  - Online Transactions
  - Template Management
  - Pending Transactions
  - View Transaction Results
- Others
  - Letters of credit
  - Bills and Collections
- Support
  - Register for online Mobile Banking
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**Application Information**

Debit to Account No.:  Available balance: VND 1,090,296

**Forms Of Transfer**

Forms of Transfer:

Choose Forms of Transfer for details of Banks Beneficiary list. [List of Banks Beneficiary via account number](#)

**Beneficiary Information**

Account Number:

Beneficiary Bank:  [Inquiry information](#)

Beneficiary Name:

**Tranfer Details**

Currency and Amount:

**VIETNAMESE DONG FIFTY THOUSAND**

Transfer Details:

Bank Charges To:  Myself  Beneficiary

I confirm that I have read, understood and agreed with the [Terms and Conditions](#) of IVB.  
 Accept Terms and Conditions  Decline Terms and Conditions

- Input confirm code from SMS --- > Continue

NGÂN HÀNG TNHH INDOVINA  
世越銀行 INDOVINA BANK LTD.

[Home Page](#)

- Information Inquiries
  - Account
    - Current account
    - Time deposit
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    - Card Summary
    - Statements
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  - Online Transactions
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  - Bills and Collections

**TRAN VU HOANG**

**CONFIRM YOUR TRANSACTION**

Input code OTP from SMS and click Continue to confirm this transaction.

Name: **TRAN VU HOANG**

Debit to Account No.: **1032376-001**

Currency and Amount: **VND10,000**

Amount in Words: **VIETNAMESE DONG TEN THOUSAND**

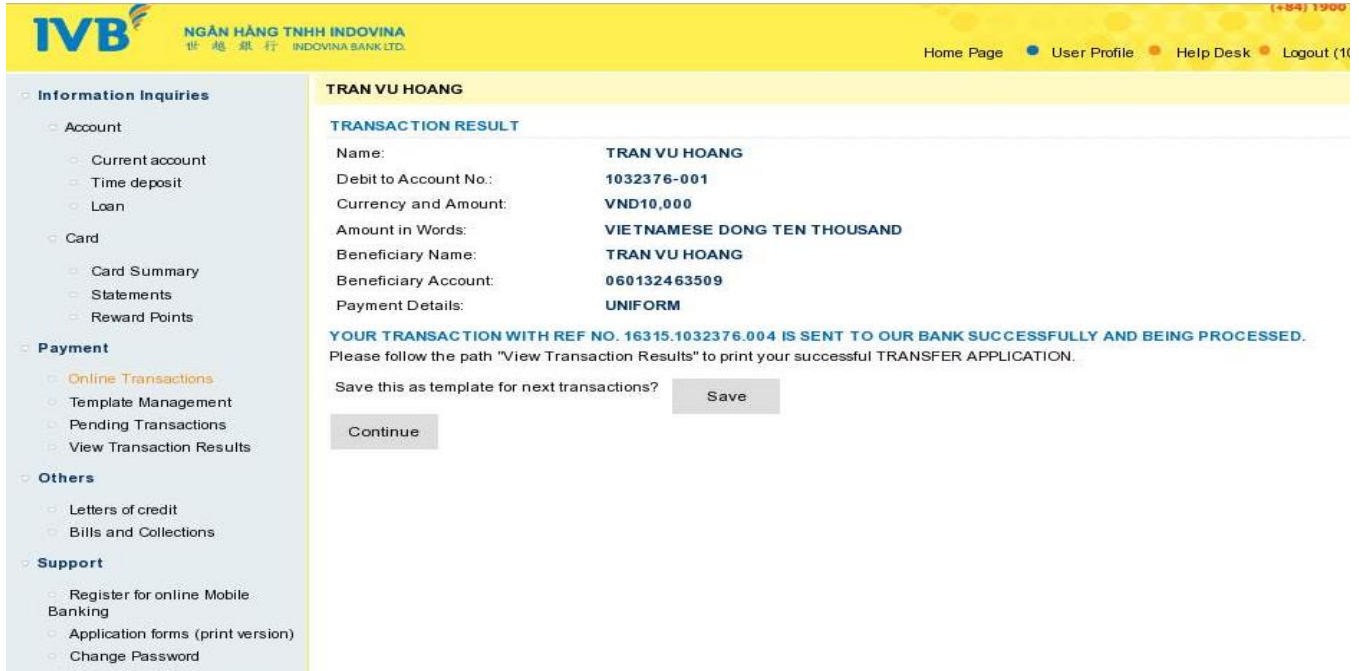
Beneficiary Name: **TRAN VU HOANG**

Beneficiary Account: **060132463509**

Payment Details: **UNIFORM**

Input confirm code from SMS:

- Successful Transaction



## 4. FORMS OF INSTANT FUND TRANSFERING AND RECEIVING

### 4.1 Instant fund transfer - IVB is Issuing Bank:

There are 2 Instant fund transfer forms:

- Instant fund transfer to card number: ATM, Visa Debit, Visa Credit, Visa Prepaid (depending on the Beneficiary Bank's service).
- Instant fund transfer to account number.

### 4.2 Instant fund receiving – IVB is Beneficiary Bank:

There are 2 Instant fund receiving forms

- Instant fund receive via card number : ATM, Visa Debit, Visa Credit, Visa Prepaid
- To instant fund receive via account number.